STATE OF NORTH CAROLINA

OFFICE OF THE STATE AUDITOR BETH A. WOOD, CPA







FORSYTH TECHNICAL COMMUNITY COLLEGE

WINSTON-SALEM, NORTH CAROLINA
STATEWIDE FEDERAL COMPLIANCE AUDIT PROCEDURES
FOR THE YEAR ENDED JUNE 30, 2021







Beth A. Wood, CPA State Auditor

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STATE OF NORTH CAROLINA

Office of the State Auditor



2 S. Salisbury Street 20601 Mail Service Center Raleigh, NC 27699 Telephone: (919) 807-7500 Fax: (919) 807-7647 www.auditor.nc.gov

AUDITOR'S TRANSMITTAL

The Honorable Roy Cooper, Governor The General Assembly of North Carolina Dr. Janet N. Spriggs, President Forsyth Technical Community College

As part of our audit of the State of North Carolina's compliance with the types of requirements described in the *OMB Compliance Supplement* that could have a direct and material effect on each of its major federal programs, we have completed certain audit procedures at Forsyth Technical Community College (College) for the year ended June 30, 2021.

We conducted our audit of compliance in accordance with the auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and the audit requirements of Title 2 U.S. *Code of Federal Regulations* Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance). Our audit objective was to express an opinion on the State of North Carolina's compliance for each of its major federal programs. However, the audit results described below are in relation to our audit scope at the College and not to the State of North Carolina as a whole. The State Auditor expresses an opinion on the State of North Carolina's compliance with requirements applicable to its major federal programs in the State's *Single Audit Report*.

Our federal compliance audit scope at the College included the Student Financial Assistance Cluster.

Our audit was performed by authority of Chapter 147, Article 5A of the *North Carolina General Statutes*.

Compliance

The results of our audit procedures at Forsyth Technical Community College disclosed no instances of noncompliance that are required to be reported in accordance with the Uniform Guidance.

Internal Control Over Compliance

In planning and performing our audit of compliance, we considered the College's internal control over compliance with the types of requirements that could have a direct and material effect on a major federal program to determine the auditing procedures that are appropriate in the circumstances for the purpose of expressing an opinion on compliance for each major

AUDITOR'S TRANSMITTAL

federal program and to test and report on internal control over compliance in accordance with the Uniform Guidance, but not for the purpose of expressing an opinion on the effectiveness of the College's internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of the College's internal control over compliance.

A deficiency in internal control over compliance exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, noncompliance with a type of compliance requirement of a federal program on a timely basis. A material weakness in internal control over compliance is a deficiency, or combination of deficiencies, in internal control over compliance such that there is a reasonable possibility that material noncompliance with a type of compliance requirement of a federal program will not be prevented, or detected and corrected, on a timely basis. A significant deficiency in internal control over compliance is a deficiency, or combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal program that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies. Therefore, material weaknesses and significant deficiencies may exist that have not been identified. We did not identify any deficiencies in internal control that we consider to be material weaknesses. However, we consider the deficiency described in the Finding, Recommendation, and Views of Responsible Officials of the Auditee section to be a significant deficiency in internal control over compliance.

Forsyth Technical Community College's Response to the Finding

The College's response to the finding identified in our audit is included in the Finding, Recommendation, and Views of Responsible Officials of the Auditee section of this transmittal. The College's response was not subjected to the auditing procedures applied in the audit of compliance, and accordingly, we express no opinion on the response.

Purpose of This Transmittal

The purpose of this transmittal is solely to describe the scope of our testing of internal control over compliance and testing of compliance and the results of that testing at the College based on the requirements of the Uniform Guidance. Accordingly, this transmittal is not suitable for any other purpose.

North Carolina General Statutes require the State Auditor to make audit reports available to the public. Copies of audit reports issued by the Office of the State Auditor may be obtained through one of the options listed in the back of this transmittal.

Beth A. Wood, CPA State Auditor

Raleigh, North Carolina

March 30, 2022



FINDING, RECOMMENDATION, AND VIEWS OF RESPONSIBLE OFFICIALS OF THE AUDITEE

Matters Related to Federal Compliance Audit Objectives

ENROLLMENT STATUS REPORTING ERRORS

The College did not accurately report enrollment status changes to the National Student Loan Data System (NSLDS) for students who received federal financial assistance. During the audit period, the College disbursed approximately \$19.2 million in federal financial assistance funding to 4,057 students subject to this reporting requirement.

Auditors tested the enrollment status reporting for a sample of 40 students who received federal financial assistance and whose enrollment status changed. Six (15%) students were reported with an incorrect status change.

Failure to accurately report student enrollment status changes to NSLDS could impact student Pell and Direct Loan eligibility.

According to College management, the errors occurred due to key employee turnover and inadequate training of the new employees responsible for the enrollment reporting process.

Federal regulations¹ require the College to accurately report student status changes to NSLDS.

Federal Award Information: Federal Awarding Agency: U.S. Department of Education; Assistance Listing Numbers (titles): 84.063 (Federal Pell Grant Program) and 84.268 (Federal Direct Student Loans); Federal Award Identification Numbers (award period): P063P202643 and P268K212643 (July 1, 2020 – June 30, 2021).

Recommendation: College management should ensure that new employees are adequately trained to perform their assigned duties.

Views of Responsible Officials of the Auditee: See page 4 for Forsyth Technical Community College's response to this finding.

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¹ 34 CFR 690.83 and 34 CFR 685.309.



January 25, 2022

Forsyth Technical Community College 2100 Silas Creek Pkwy Winston-Salem, NC 27103-5197

The Honorable Beth A. Wood, State Auditor Office of the State Auditor 2 South Salisbury Street 20601 Mail Service Center Raleigh, NC 27699-0060

Dear Auditor Wood,

We have received the Enrollment Status Reporting Errors OSA audit finding detail regarding our institution. We are submitting to you this formal written response accordingly. We agree with both the finding and the accompanying recommendation which encompasses ensuring that new employees are adequately trained to perform their assigned duties.

We intend to utilize succession planning to reduce the risk of inaccurate reporting that can occur due to employee turnover and ensure new employees attend training on the enrollment reporting process. We also intend to implement an internal auditing process for our enrollment reporting to assist us in identifying any status errors and inaccurate reporting to NSLDS in the interim.

Michelle Dancho, Executive Director, Admissions, Records, and Student Care and Adina Long, Director, Student Financial Services will be responsible for the implementation of the corrective action plan. We estimate plan completion no later than June 30, 2022.

Regards,

Dr. Janet N. Spriggs

President

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